

# Evergreen Rural Water of Washington

**Presents its 24th Annual Conference & Tradeshow**

**February 13-15, 2018 at the Three Rivers Convention Center**



## **Agenda Highlights**

- Professional Management & Technical Sessions
- Over 60 Exhibits
- Awards Luncheon & Raffle
- Up to 1.7 CEUs (pending approval)

# CONFERENCE EVENTS & INFORMATION

## Pre Conference - Emergency Response Active Shooter

All of our worlds have changed. We can no longer say an active threat situation or natural disaster won't happen to us; we must be prepared. Join us on Monday, February 12, 2018 in Kennewick for a full day class on Emergency Response Active Shooter.

## Tuesday - Thursday: Full Conference Classes, CEUs and Meals

Tuesday - Thursday, a variety of concurrent classes are available with the ability to earn up to 1.7 CEUs. Registration will open at 7:00am each day. There is something for everyone! This year instead of our Management Tract we will have an **Emergency Response Tract!** Training sessions such as: **What Do You Mean There's No Water?, Emergency Response Planning From a Regulator's Point of View, Emergency Response- WA WARN Table Top Exercise, A Recent Backflow Incident.** We have both beginner and advanced classes for **Water Operators** including: **Basic Electrical in 2 Hours Or Less, Art of Taking Tests, Cross Connection Control for Reclaimed Water "New" Rule, Pressure Reducing Station Design, Maintenance & Troubleshooting, Understanding Chemical Injection & Disinfection Technologies, Chlorinated Water Main Break Response Protocols** and *much, much more!* **Wastewater Operators** will enjoy: **Managing Your FOG Procedures, ABC Updates, Pros and Cons of Lift Stations, Keeping Lagoons EPA Compliant, Operator Certification Rule Change.** Full conference registration includes the following meals: Tuesday lunch; Wednesday breakfast and awards luncheon; Thursday breakfast.



## The Awards Luncheon!

We will hold our Annual Awards during lunch on Wednesday. Please join us to congratulate this year's winners. You or someone you know may be the Water Operator of the Year or Wastewater Operator of the Year. Don't forget to send us your nomination, which is included in this flyer. You can submit your vote by going to our website, [www.erwow.org](http://www.erwow.org) and click on the **Annual Conference** page.

## Exhibit Hall

The exhibit hall opens on Tuesday at lunch. Immediately after class on Tuesday, we will hold the Evening with Exhibitors. The open house is a fun evening with snacks, a no host bar and beer samples! Our exhibitors have the latest in technology and services, so don't miss out. The exhibit hall will be open all morning on Wednesday with exhibitors breaking down after the Awards luncheon.



## Lodging

The Red Lion Inn & Suites Kennewick is our host hotel for our 2018 Conference. To contact the Red Lion and receive your \$96/night room rate, please call 800.733.5466. Make sure to tell them you are with the **"Evergreen Rural Water group"** to receive the group rate. Reservations made after **January 24, 2018** may not receive the special rate. We also have room blocks at the SpringHill Suites (509.820.3026) and Hilton Garden Inn (509.735.4600). Room blocks at these hotels end **January 12, 2018.**

**We are looking forward to seeing you!**  
**Three Rivers Convention Center, Kennewick, WA**

# CONFERENCE AT A GLANCE

## TUESDAY - THURSDAY

*Classes and times are subject to change. Please check website for updates.*

<b>Monday, February 12, 2018</b>				
• Emergency Response Active Shooter: 8:00am-4:30pm				
<b>Tuesday, February 13, 2018</b>				
• Attendee Registration & Packet Pick Up ~ 7:00am				
• Opening Session				
	<b>Water Tract 1</b>	<b>Water Tract 2</b>	<b>Wastewater Tract</b>	<b>Emergency Response Tract</b>
<b>8:00am</b>	Opening Session: Ethics			
<b>9:10am</b>	Revised Total Coliform Rule Assessments (Case Studies)	The Economic Significance of a Flexible Drop Pipe	Solids Reduction	Written Program Plan for Active Threats
<b>10:20am</b>	The Big Payback: The Importance of Large Meter Analytics	The Internet of Things & Cyber Security	Keeping Lagoons EPA Compliant	
<b>11:20am</b>	<b>Lunch &amp; Exhibit Hall Opening</b>			
<b>1:00pm</b>	Performance Based Trainings at Surface Water Treatment Plants	Looking Inside Air Valves	FOG: Managing Your FOG Procedures	WA WARN
<b>2:10pm</b>	Basic Electrical in 2 Hours or Less	Data Integrity	The Chemistry of Nutrients	What Do You Mean There's No Water?
<b>3:20pm</b>		Preparing for a Sanitary Survey	Communicating With Your Customers About Rate Increases	A Recent Backflow Incident
<b>4:20pm-6:00pm</b>	<b>Exhibitor Reception ~ Snacks, a No Host Bar and Beer Samples</b>			
<b>Wednesday, February 14, 2018</b>				
• Attendee Registration & Packet Pick Up ~ 7:00am				
• Breakfast ~ 6:30am - 8:00am				
<b>7:00am</b>	Breakfast With Funders - Funding Panel Updates			
<b>8:00am</b>	Pressure Reducing Station Design, Maintenance & Troubleshooting	Chlorinated Water Main Break Response Protocols	Operator Certification	Emergency Response Planning From a Regulator's Point of View
<b>9:10am</b>		Unregulated Contaminate Monitoring Rule 4	ABC Updates	Resiliency: Planning for Water Supply Disruption
<b>10:10am</b>	<b>Break in the Exhibit Hall</b>			
<b>10:45am</b>	Operator Certification Update	Resilient Asset Management	Operator Certification Rule Change	Cyber Threats
<b>11:45am-1:30pm</b>	<b>Awards Luncheon</b>			
<b>1:30pm</b>	Maintenance - Cars, Spouses, and Ambulance Chasers	Cross Connection Control for Reclaimed Water "New" Rule	Pros & Cons of Lift Stations	Emergency Response/ Washington WARN Table Top Exercise
<b>2:40pm</b>	Don't Get Fleeced - Adventures in Financial Accountability	Art of Taking Tests	Water and Wastewater Collaboration Community- How to Provide and Receive Assistance Through a Variety of Avenues	
<b>3:50pm</b>	The Top 5 Things That Bite You in the Backside		The Biology and Chemistry of Nutrient Removal	
<b>4:50pm</b>	<b>RAFFLE • RAFFLE • RAFFLE • RAFFLE • RAFFLE</b>			
<b>Thursday, February 15, 2018</b>				
• Breakfast ~ 6:30am - 8:00am				
<b>7:00am</b>	Breakfast Program			
<b>8:00am</b>	Understanding Chemical Injection & Disinfection Technologies	Absolute Basics of Asset Management. What is Your First Step?		
<b>9:10am</b>		Emergency Funding & Response		
<b>10:20am</b>		Emergency or Crisis Communication		



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## Registration Form (Please duplicate this form for each person attending.)

**\*If you are a system operator and bring a board member, mayor, or city councilmen with you to the full conference you will receive a 15% discount on your registration fee.**

### Four Easy Ways to Register:

- Register online at: [erwow.org/Conferences/2018AnnualConference/Attendees.aspx](http://erwow.org/Conferences/2018AnnualConference/Attendees.aspx)
- Mail completed form(s) with payment to: ERWoW, PO Box 2300, Shelton, WA 98584.
- Fax completed form(s) to: (360) 462.9289.
- Scan form and e-mail to: [info@erwow.org](mailto:info@erwow.org).

Name: \_\_\_\_\_ Water Cert #: \_\_\_\_\_ WW Cert #: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

Fax: ( ) \_\_\_\_\_ E-mail: \_\_\_\_\_

Spouse/Guest Name: \_\_\_\_\_

Please check if you have any dietary restrictions:  Vegetarian  Vegan  Gluten-Free  Other: \_\_\_\_\_

First Time Attendee:  Yes  No Disabilities:  Yes  No Please indicate on separate sheet of paper if yes.

### Annual Conference Registration Fees:

Reg. received on or before 1/31

Reg. received on or after 2/1

**Full Registration** (Includes admission to conference, lunch on Tuesday, breakfast and lunch on Wednesday, breakfast on Thursday, breaks and exhibit hall access.)

<input type="checkbox"/> ERWoW Member Full Conference	\$225.00	\$250.00
<input type="checkbox"/> Non Member - Full Conference	\$275.00	\$300.00

**Single Day Conference Registration:** (Includes respective day's admission to conference, meals, classes & social events.)

<input type="checkbox"/> Tuesday, February 13	M-\$160 / NM-\$185	M-\$185 / NM-\$210
<input type="checkbox"/> Wednesday, February 14	M-\$160 / NM-\$185	M-\$185 / NM-\$210
<input type="checkbox"/> Thursday, February 15	M-\$85 / NM-\$105	M-\$110 / NM-\$130

### Session Selection: (Please select the session below you plan to attend most.)

Main Session Preference:  Water  Wastewater  Emergency Response  Combined

### Pre Conference

<input type="checkbox"/> ERWoW Member Pre Conference Emergency Response Active Shooter	\$160.00
<input type="checkbox"/> Non - Member Pre Conference Emergency Response Active Shooter	\$185.00

**Spouse Registration:** (Includes respective day's meals and exhibitor pass. Excludes all classes.)

- Spouse One Day Only - \$50 Please choose one:  Tuesday  Wednesday  Thursday  
 Spouse Full Conference - \$125

### Events:

- I will attend the Awards Luncheon on Wednesday.

Total Amount Due: \$ \_\_\_\_\_ Payment Information:  Check enclosed  Purchase Order # \_\_\_\_\_

Charge to my:  M/C  Visa Acct#: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Exp. Date: \_\_\_\_\_ CSC # \_\_\_\_\_

(3 digits on the back)

**Questions? Call 360.462.9287.** Registration and attendance at and/or participation in ERWoW's meetings and other activities constitutes an agreement by the registrant to ERWoW's use and distribution (both now and in the future) of the registrant or attendee's image in photographs, video and electronic reproduction of such events and activities. **Cancellation Policy:** Cancellations received on or before 1/31/2018 receive an 80% refund. There will be no refunds after 1/31/2018. Substitutions are welcome. No shows will be billed.

Evergreen Rural Water of WA  
PO Box 2300  
Shelton, WA 98584  
360.462.9287

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